## Refugee Immigrant Guide (RIG) Program



The Refugee Immigrant Guide Program helps Polk County refugees and other immigrants who have a child involved with Juvenile Court Services or families who are involved with the Iowa Department of Human Services Child Welfare services.

## What is a Refugee Immigrant Guide?

A Refugee Immigrant Guide (RIG) speaks your language and will help you understand the reason your child or family is involved and what you can do to help. The RIG can:

- help you understand the steps in the process you, your child, or family must follow
- help your worker understand what you and the rest of your family want for your child and family
- help you understand your child's involvement with Juvenile Court or your family's involvement with the Department of Human Services Child Welfare programs; and
- go to court with you but cannot provide interpretation while at court.

## **How to Get Help**

Do you want a RIG worker on your case? If so, contact your Juvenile Court or Department of Human Services Worker and ask them to make a referral to the RIG program.



## For more information, contact:

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